



The Wayne County
Partnership

Wayne County Partnership Meeting

Virtual Meeting | January 10th, 2024

Meeting Agenda

1. Welcome
2. New Website Preview – feedback can go to workgroup chairs
3. Calendar for 2024 Meetings & Workgroups
4. March 13th– What Works Symposium (Jay)
 - a. Communication & Collaboration Flow- TEAMS
 - b. Emphasis on Shared Practice
 - c. Real Understanding of Capacity
5. Reminder of Leading Risk Factors (Jay)
6. Essential Updates on Shared Efforts:
 - a. EmpowHER (Jill or Tina)
 - b. Career Carnival (Jeremy)
 - c. Youth Leadership Forum (Braxton/Margi)
 - d. Food Distributions (David)
7. Wayne Behavioral Health Network- Resource Map (Molly)
- 8. Together Now & 211 Presentation (211 peeps)**
9. Breakout Groups to Advance Resource Mapping

Website preview



[About](#) [Workgroups](#) [Programs & Collaborations](#) [Resources](#) [Data](#) [Calendar](#) [Contact](#) [Newsletter](#)

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Empowering Individuals & Families in Wayne County

About Us

The Mission, History, & Efforts of the Wayne County Partnership

Upcoming Events

Register For Upcoming Meetings and Training Opportunities

Join The Movement

We need one another to solve regional and county-wide issues. Join The Partnership today.

[Click here for information about food distributions in Wayne County.](#)

2024 Meeting Schedule

Full Partnership Meetings (Jay Roscup & Ed Hunt)

January 10, 2024	via Zoom
March 13, 2024	tbd
May 8, 2024	tbd
August 7, 2024	tbd
October 9, 2024	tbd

Workgroup Chairs Meetings

December 27, 2023	tbd
February 28, 2024	tbd
April 24, 2024	tbd
July 24, 2024	tbd
September 25, 2024	tbd
December 25, 2024	tbd

Community Schools Workgroup Meetings (Karen Hoody, Kelly Beaudette, Jay Roscup)

February 14, 2024	9-10 am	https://bit.ly/3RFGLNP
April 10, 2024	9-10 am	https://bit.ly/3RFGLNP
June 12, 2024	9-10 am	https://bit.ly/3RFGLNP
August 7, 2024	9-10 am	In person, following Partnership meeting
November 13, 2024	9-10 am	https://bit.ly/3RFGLNP

Family & Community Workgroup Meetings (June Muto & Nate Hawver)

January 18, 2024	10-11 am
March 21, 2024	10-11 am
May 16, 2024	10-11 am
July 18, 2024	10-11 am
September 19, 2024	10-11 am
November 21, 2024	10-11 am

Wayne Wellness Meetings (Margi Taber & Kerry VanAuken)

January 25, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
February 22, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
March 28, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
April 25, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
May 23, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
June 27, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
July 25, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
August 22, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
September 26, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
October 24, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
November 28, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o
December 26, 2024	2:30-3:30 pm	https://bit.ly/3rKJA5o

Our Workgroups

To support and advance Partnership goals, three permanent sub-committees were established.

The Family & Community Workgroup meets roughly every other month.
The Community Schools Workgroup is meeting every other month through 2024.
The Wayne Wellness Workgroup meets monthly on the fourth Thursday.



Wayne Wellness



Community Schools



Family & Community

March 13th - Next Partnership Meeting

Focus on *What Works*

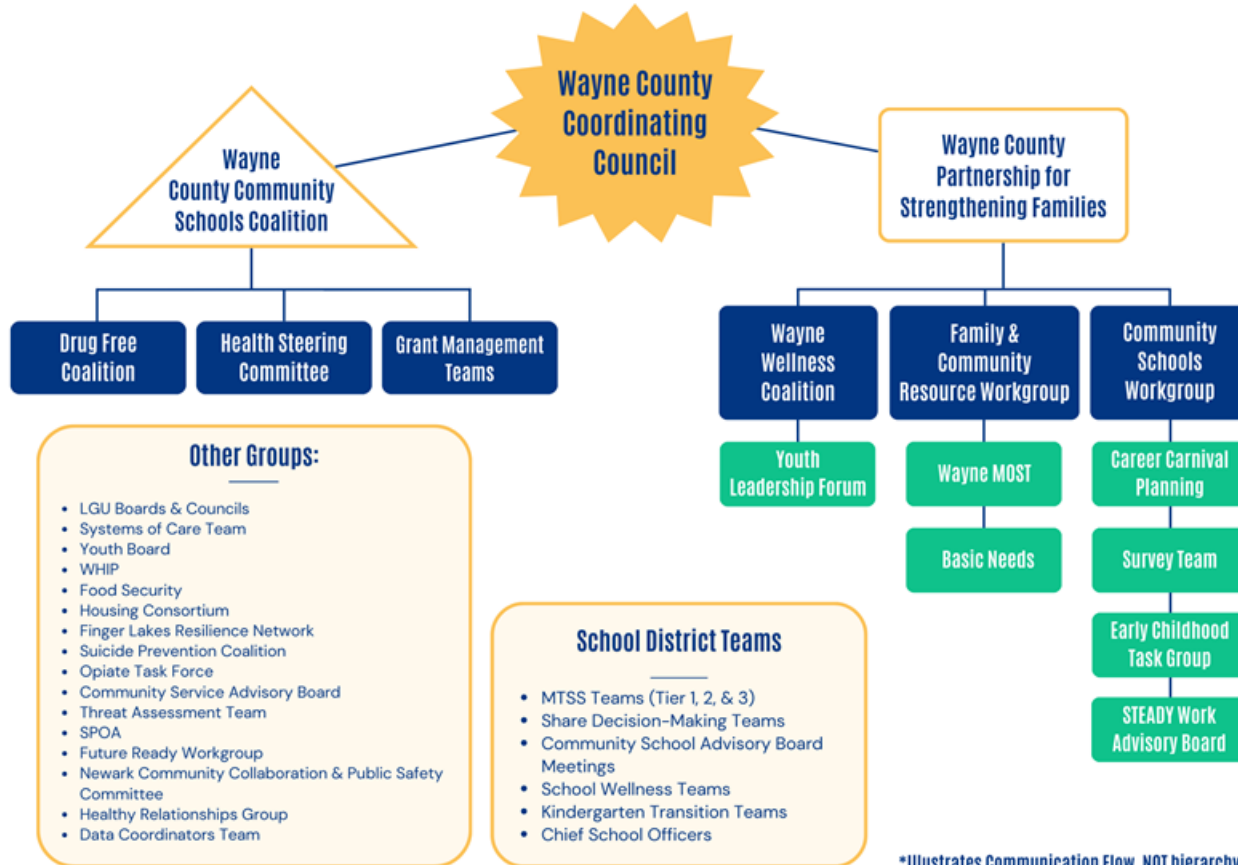
Please plan to stay until noon if you are able. Our goal will be to complete and correct an exhaustive list of programs and practices operating in Wayne County.

The next day, the Community Schools Coalition will refine that list to map what is going on in each school building.

In May, we will take a look at our data, systems, and practices all together. A reminder that we have already looked at our current teaming and data at the past two meetings. So today we will look at resources and in March we will look at practices.



Wayne County Collaboration & Communication Flow



*Illustrates Communication Flow, NOT hierarchy



IN 2024 BECOME A VOLUNTEER

WITH YOUTH • WITH AGENCIES
WEEKLY • MONTHLY • ONLY ONCE
WHATEVER WORKS FOR YOU

OUR COMMUNITY NEEDS YOU! BE THE DIFFERENCE

IF YOU WOULD LIKE TO
EXPLORE YOUR OPTIONS,
SCAN THE QR CODE.
SOMEONE WILL BE IN TOUCH
WITH YOU.



What about the GIRLS?



YOUTH RISK BEHAVIOR SURVEY DATA SUMMARY & TRENDS REPORT

2011-2021

CDC's Youth Risk Behavior Survey Data Summary & Trends Report, 2011-2021. PDF - 10 MB | Provides surveillance data from 2011, as well as 10-year trends from 2011 through 2021, on behaviors and experiences among high school students in the United States related to health and well-being.

The CDC published its Youth Risk Behavior Survey Data Summary & Trends Report earlier this year which focused on risk behaviors and experiences. The authors stated,

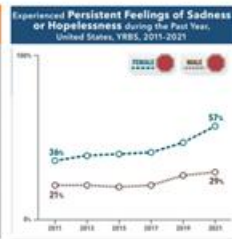
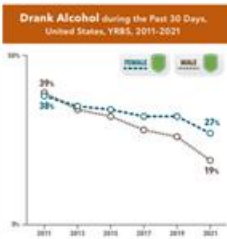
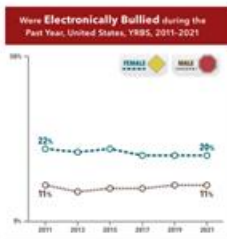
"Across almost all measures of substance use, experiences of violence, mental health, and suicidal thoughts and behaviors, female students are faring more poorly than male students. These differences...are stark."

Here are just a few examples of experiences and risks reported:

One in five girls reported being electronically bullied in the past year and 18% reported having ever been forced to have sex.

Overall, reported substance use rates have dropped in the past decade, but these declines are more dramatic among males. For every substance included in the report (alcohol, marijuana, e-cigarettes, illicit drugs, and opioids) females reported higher use rates than males. A decade ago, males reported higher use rates for most substances.

Emotional wellness measures have been worsening for all teens over the past decade. In 2021, 57% of teen girls reported experiencing consistent feelings of sadness or hopelessness and 24% had made a suicide plan in the past year. Girls reported poor mental health measures at rates 2-3x greater than the boys. The disparity in poor mental health between males and females has been widening over the past decade.



What about the GIRLS?



Our local Wayne County Evaluemetrics Youth Survey (EYS) data reveal a troubling peak occurring among 10th graders, especially in self-reported mental health measures (depression, suicide ideation, self-injury, experiences of trauma, and Social-Emotional Distress) and in measures of physical health risks.

EYS analysis shows that females in 10th grade report lower rates of many measures of attachment, regulation of self, competency, and physical/behavioral health than females in other grades.

These measures are collectively termed "ARCH" components and they are evidence-based measures that have been demonstrated to be important to overall health and wellness outcomes.

SAVE THE DATE!

We recognize that it takes an entire community to build the strength, resilience, and health of youth.

As a first-step response to the disparities girls are experiencing, we are planning a County-wide annual Empowerment event for 10th grade girls.

This inclusive event aims to:
Build Attachment, Improve Self-Competence, Teach Self-Regulation, and Foster Healthy Choices.

Please complete this short interest form: <https://forms.office.com/r/zwPqapqggw> by 12/15/2023 to let us know if your school would like to participate and approximately how many girls and chaperones you hope to bring.

Space is limited
We would appreciate your response even if your school is unable to participate this year.

Questions? Email Jill Harper: JHarper@soduscscd.org



**Annual
empowerME
DAY**
April 23, 2024
9am-1pm

**for Wayne County
10th grade girls**

**Wayne Finger Lakes BOCES
Conference Center
Newark, NY**

*More details and official
registration coming soon!*

Youth Leadership Forum

The goal of the 2024 Youth Leadership Forum is to follow up with schools from progress they made last year with their "next step" ideas that they left there with. I would also like to discuss building for a better future and creating sustainable change for the generations to come.



Wayne County Mental Health Department

- Local Governmental Unit- Section 41.05 of the NYS Mental Hygiene Law
- Local Services Plan- Section 507 of the NYS Mental Hygiene Law
- County Single Point of Access- A NYS Office of Mental Health required service for all 62 County Mental Health Departments
- Safe Act- Section 9.46 of the NYS Mental Hygiene Law
- Mental Hygiene Arrest- Section 9.45 of the NYS Mental Hygiene Law
- Article 730 of NYS Criminal Procedure Law
- Systems of Care- A NYS Office of Mental Health Initiative

The Resource Guide to Wayne County

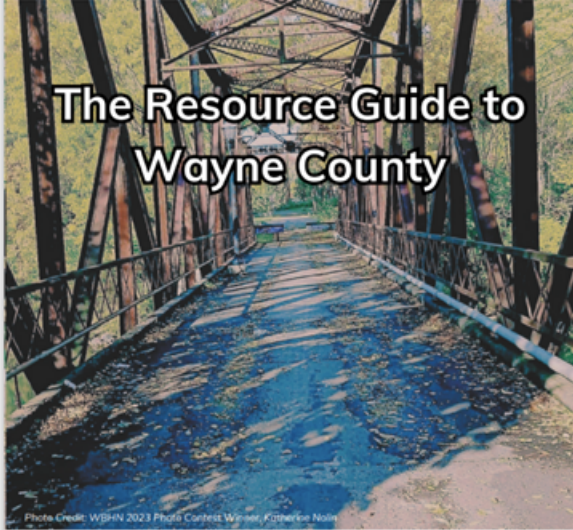


Photo Credit: WBHN 2023 Photo Contest Winner, Catherine Nolan

This collection of resources was a collaborative effort of Wayne Behavioral Health Network and our many community partners, working together to enhance the mental, physical, and social wellbeing of the residents of Wayne County.

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The Resource Guide to Wayne County

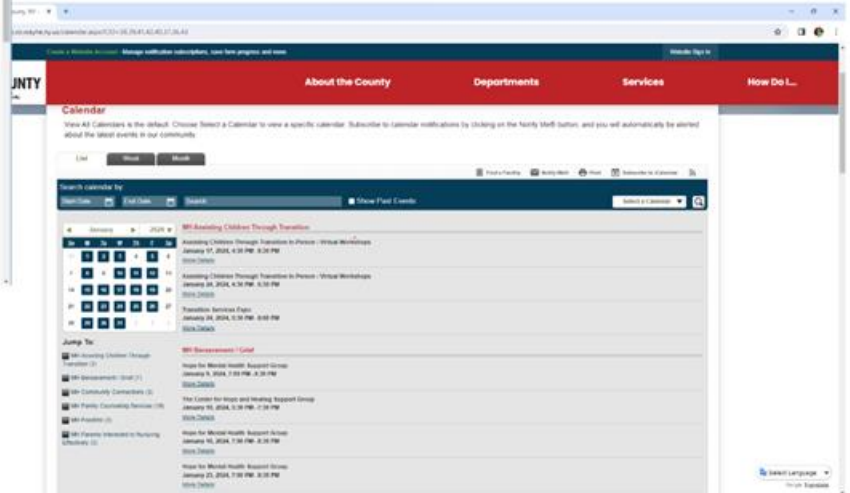
Brought to you by



With a special thank you to all of our community partners!



1519 NYE ROAD LYONS NY 14489 315.946.5722 WEB.CO.WAYNE.NY.US



A new addition to the WBHN website is the ‘System of Care’ page which is designed to provide information on Wayne County resources including a monthly calendar of events and meetings, food link and pantry information, local support group dates, etc.

<https://web.co.wayne.ny.us/726/System-of-Care>



WAYNE PARTNERSHIP MEETING

Wayne-Fingerlakes BOCES
August 2nd, 2023



WAYNE PARTNERSHIP MEETING

Wayne-Fingerlakes BOCES
October 11th, 2023



2023

Evalumetrics Youth Survey

(Risk and Protective Factor Survey)

Reminder of our Key Risk Factors Across All Grades Surveyed

Lack of Opportunities for Involvement in the Community

Sensation Seeking

Low Neighborhood Attachment

Lack of Commitment to School

Help is 3 Numbers Away



211 maintains a comprehensive database of community resources and provides information and referrals for essential needs like:

211 also can connect people with information and referrals for:



988 provides crisis support for:

- Thoughts of Suicide
- Mental Health Crisis
- Substance Use Crisis
- Emotional Distress



911 provides first responder dispatch for:

- Medical Emergency
- Fire
- Reporting a Crime
- Disaster Response
- Life Threatening Situation

BREAKOUT GROUPS

At the end of the meeting you will:

- 1. I want to add or update my organization's listing in the 211 Resource Directory**
- 2. I want more information about joining TogetherNow's Connected Provider network**
- 3. I want more information about the Wayne County Community Schools Rollout**

Strengthening individuals and families through collaboration with 2-1-1 and TogetherNow

Wayne County
Partnership Meeting
January 10, 2024





Objectives

- **Inform Wayne County Partners about 2-1-1 and TogetherNow's collaboration**
- **Explain how tools provided by 2-1-1 and TogetherNow enable partners to share information, pool resources, and promote cooperation**
- **Encourage organizations to add their services or update their directory listings with 2-1-1**
- **Encourage organizations to use MyWayfinder and join the TogetherNow network**

Meet the Presenters



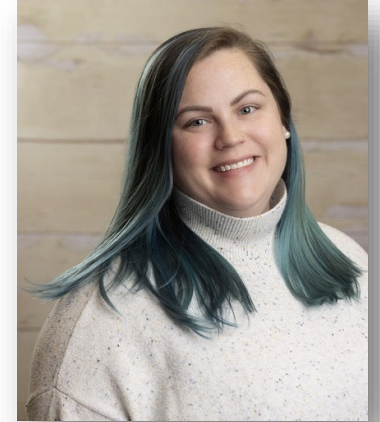
Jordan Marsh
Resource Manager
2-1-1 LIFE/LINE
Goodwill of the Finger Lakes



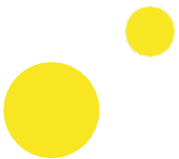
Kayleigh Roderick
Manager
Neighborhood Navigation Center
Greece Central School District



Angee Brown
Sr. Project Manager
TogetherNow
United Way of Greater Rochester
and the Finger Lakes



Margaret Courtney
Partner Engagement Lead
TogetherNow
United Way of Greater Rochester
and the Finger Lakes



“I believe this will be the path of the future of providing assistance to the members of our community.”

- **Imagine** a social care network comprised of Health, Human Service, & Education providers serving individuals and families in and around Monroe County.
- What if we could make **“the system”** work better for people instead of making people work so hard to get what they need from the system?
- How amazing would it be if this “network” **shared power with community** by listening and implementing their ideas, truly putting community needs first!
- **Wouldn't it be game-changing** if everyone had access to a digital tool that connected all resources and agencies together—for better service delivery?

Working Together to Uplift Families

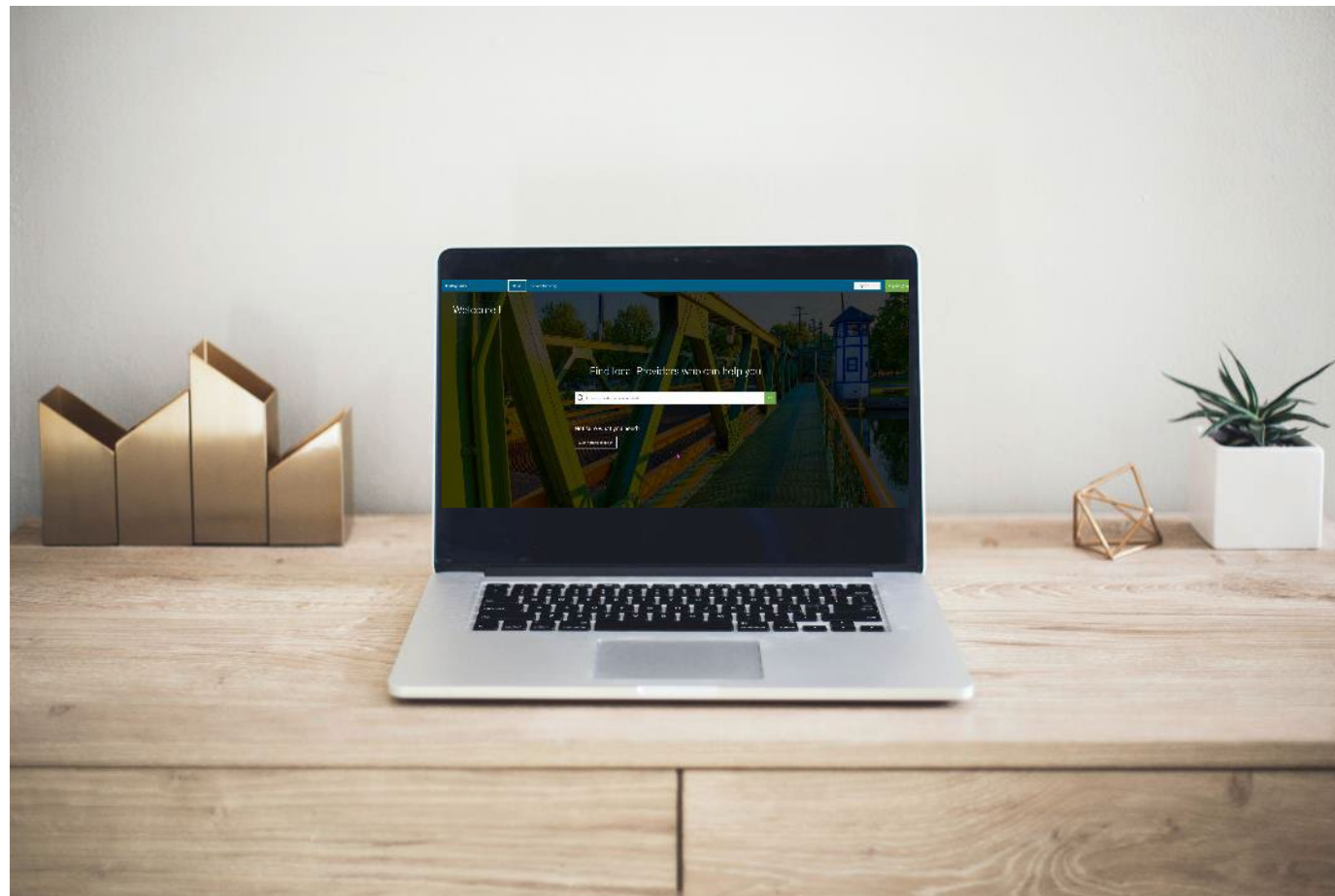
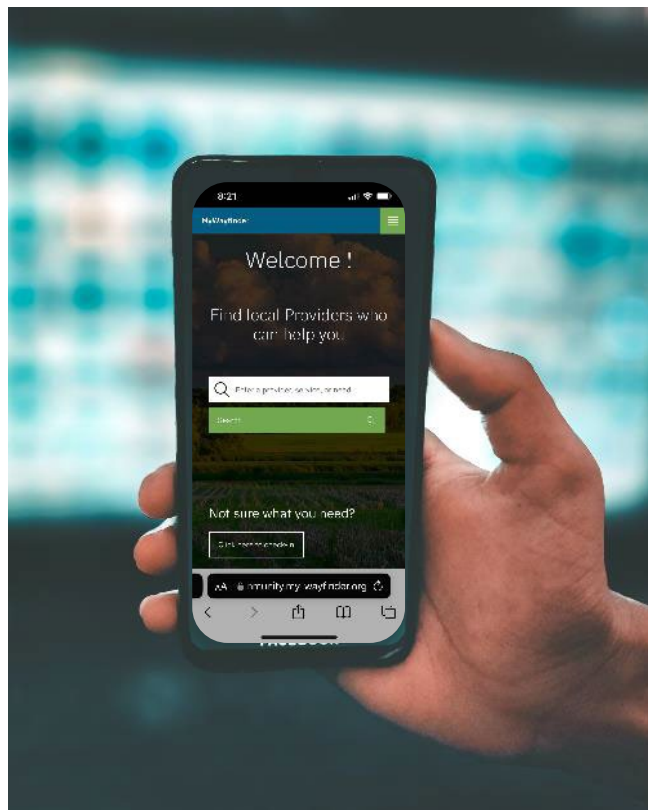


Impact

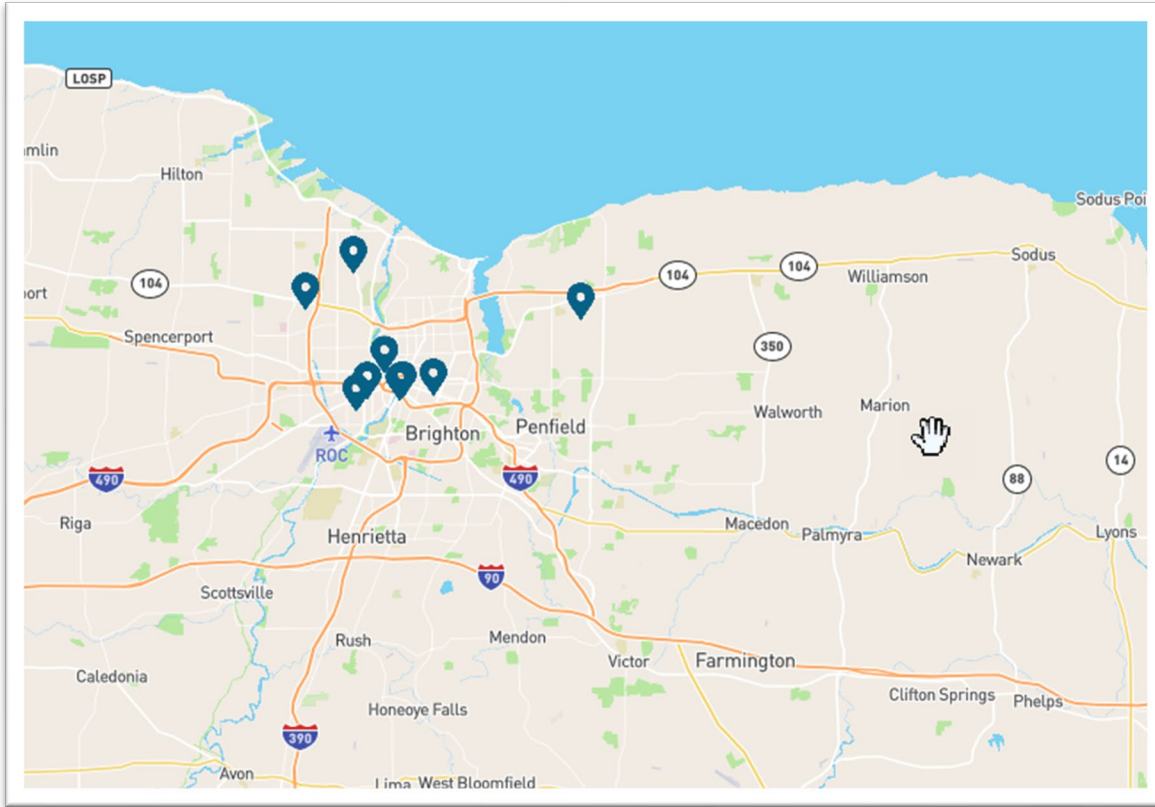
- **Efficiency:** GCSN's Neighborhood Navigation Center has served 150+ families after just 14 months of operation.
- **Internal Coordination:** They are making closed loop referrals in district for the Family Support Center, Food Pantry, and Clothing Closet.
- **Reliability:** Able to use MyWayfinder instead of tracking spreadsheets and outdated information.
- **Accountability and Follow Through:** They can see the results of connecting Clients to resources and see tangible improvements in well-being.

"I just wanted to let you know how much I appreciate your help...truly you have made this transition so smooth. I can't thank you enough." -- Text from Mom

What is MyWayfinder?



It was created by us and for us



Neighborhood Navigation Centers displayed in the MyWayfinder Service Directory

- Share information that makes it easier to access services and avoid having to repeatedly retell our story
- Empower proactive prioritization of our health and well-being
- Mobilize a network of providers across sectors to work together and coordinate quality service delivery for better results

It helps us coordinate across many different sectors



It creates multiple ways for individuals to access services

Call



Click



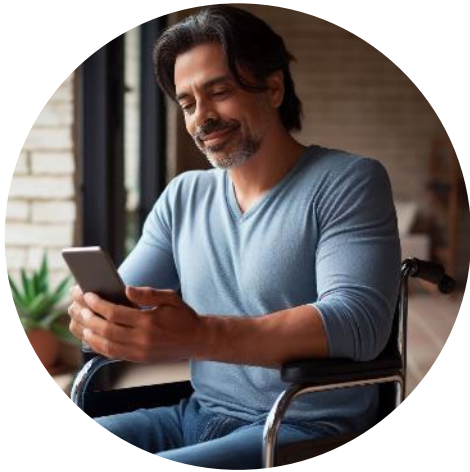
Come
By



It is powered by TogetherNow's partnership with 2-1-1/LIFE LINE

- When individuals who are not in crisis call 2-1-1 seeking information and referral services, 2-1-1's Community Connectors are trained to use MyWayfinder to handle the calls.
- 2-1-1 manages the Community Resource database.
- Community Connectors provide first-tier technical help desk support to community members and providers.





community.my-wayfinder.org

provider.my-wayfinder.org

MyWayfinder Home Service Directory English Login/Sign

Welcome !

Find local Providers who can help you

Enter a provider, service, or need

Not sure what you need?
Click here to check in.

MyWayfinder Provider Home Referral Download Service Directory Activity Feed My Impact

System Search (0)

First name* Last name* Phone number* Date of birth*

John Smith 585-555-0284 08/06/yyyy

Search Clear

Connected Clients (0) Download

Search a client on your care team

Bookmark	Name	Date of Birth	Phone Number	View Dashboard	Create Service Request
	Mary Anderson	07/30/1998	345-456-7899	View Dashboard	Create Service Request
	Maggie Brown	10/02/1994	323-323-1234	View Dashboard	Create Service Request
	Julie Carasone	11/04/1972	585-993-2881	View Dashboard	Create Service Request
	Hermione Granger	06/01/2001	919-306-0133	View Dashboard	Create Service Request
	Katherine James	05/05/2000	475-876-3991	View Dashboard	Create Service Request
	Eric Kane	01/01/1995	908-227-4915	View Dashboard	Create Service Request
	Alicia Williams	05/05/1978	425-876-3991	View Dashboard	Create Service Request

Any Service Provider can access MyWayfinder



- All active services in the 2-1-1/LIFE LINE Finger Lakes service directory are listed in MyWayfinder.
- Most providers can receive “needs request” emails from MyWayfinder to the email address in their directory listing.

2-1-1 Service Categorization

Primary Services:

Listed in 2-1-1

- Entry point services accessible directly by eligible individuals.
- No involvement in other agency services required.
- **Example:** Domestic Violence Shelter

Secondary Services:

- Exclusive agency services available to individuals engaged in primary agency services.
- Can be included in the narrative for better information and program selection, but not categorized as a service.
- **Example:** Nutrition education for older adults who are enrolled in congregate meals.

Ancillary Services:

Not Listed in 2-1-1

- Agency activities not considered core services, not indexed.
- **Example:** Agency Newsletter

Phantom Services:

- Services agencies claim to offer but require sustained resources to provide.
- **Example:** Mental Health Counseling Program (Although advertised, the agency lacks qualified counselors to offer the service)

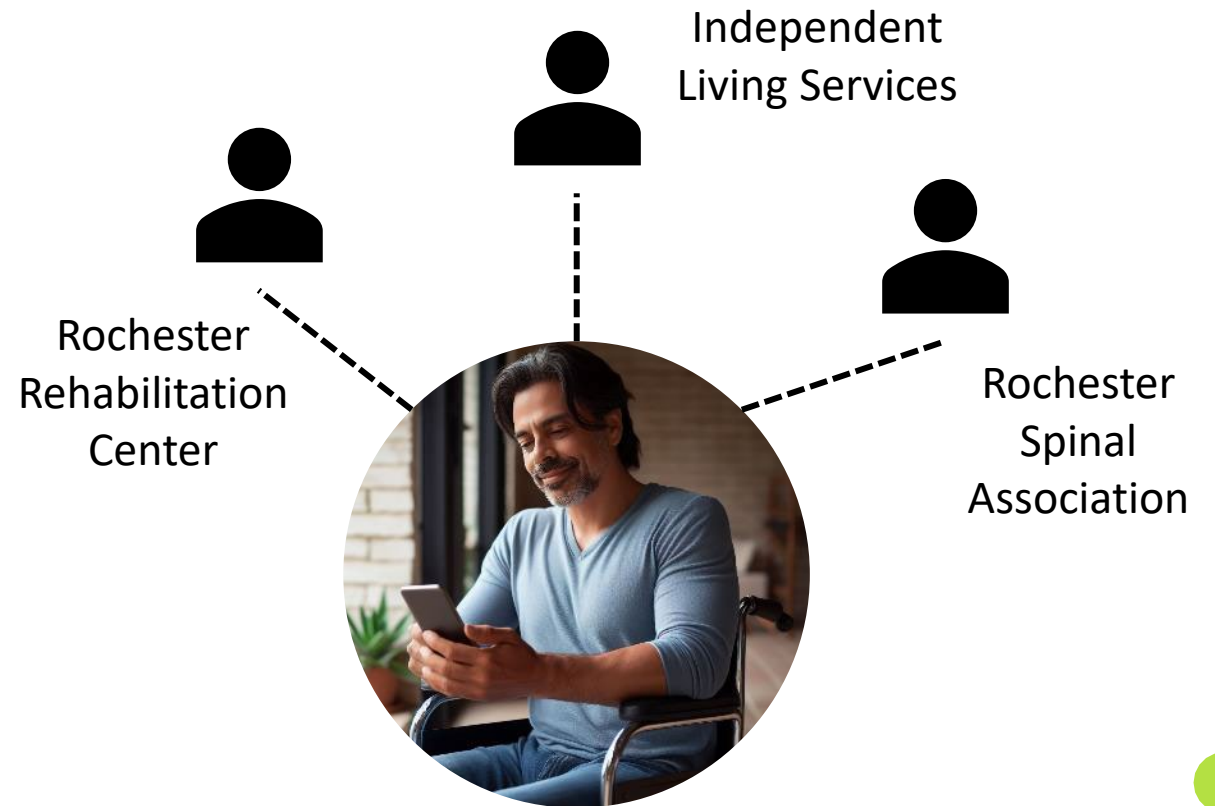
Connected Providers

1. 211 / LIFE LINE
2. Catholic Charities Family and Community Services
3. Charles Settlement House
4. Children's Institute
5. Climate Solutions Accelerator
6. Community Resource Collaborative
7. Community Place of Greater Rochester
8. Compeer Rochester
9. Connected Communities*
10. Deaf Refugee Advocacy
11. Delphi Rise
12. EE Pathways*
13. EnCompass: Resources for Learning
14. Gates Chili Central School District
15. Goodwill Stores: Greece & Webster*
16. Greece Central School District*
17. Hillside Children's Center
18. Hope Initiatives
19. Hub 585*
20. Ibero American Action League
21. Jewish Family Services
22. Judicial Process Commission, Inc.
23. Legal Assistance of Western NY
24. Monroe 2-Orleans BOCES
25. Nazareth University: York Wellness & Rehab Institute
26. Opportunity ROCS, LLC
27. Reentry Association of Western New York
28. Rochester Regional Health: Healthy Moms Program
29. RochesterWorks
30. Spiritus Christi Mental Health Center
31. Starbridge

Connected Providers can do more

- **Connect and communicate with partner organizations in one system**
- **Use common workflows, work with other connected providers, and use MyWayfinder to help clients**
- **Access to secure Provider portal to view and track information as a member of their client's Care Team**

Leo's MyWayfinder Care Team



Connected Providers can do more

The screenshot shows the 'Referral Dashboard' for a provider named 'Tonya Foodlink - Admin'. The dashboard includes a navigation bar with links to Home, Referral Dashboard, Service Directory, and Activity Feed. Below the navigation bar, there are tabs for 'Referrals Received', 'Referrals Sent', and 'My Organization'. The main content area features a summary section with five cards: 'Total Received' (175), 'Total Completed' (111), 'Unassigned' (96), 'Avg. Days to Completion' (31 days), and 'My Assignments' (17). Below the summary is a search bar and a table of referrals. The table has columns for Id, Date, Client, Service, Assignment, Status, Sent By, and Labels. The table contains 10 rows of referral data.

Id	Date	Client	Service	Assignment	Status	Sent By	Labels
1147	7/31/2023	Tobi Tester	Pop-up Pantry Foodlink	Assigned Tobi Tester	Closed - Unable To Contact	Toni, Provider Foodlink	Add a label
1105	6/19/2023	Camp Liz	Foodlink Foodlink	Assigned Tonya Dickerson	Referral Expired	Tony D Foodlink	Add a label
1100	6/17/2023	Camp Liz	Pop-up Pantry Foodlink	Assigned Tonya Dickerson	Provider Cannot Accept	Tony D Foodlink	Add a label
1099	6/7/2023	Camp Liz	Foodlink Foodlink	Assigned Tonya Dickerson	Closed - Resolved	Tony D Foodlink	Add a label
1089	6/2/2023	Camp Liz	Foodlink Foodlink	Assigned Tonya Dickerson	Closed - Canceled by Camp Liz	Camp Liz	Add a label
1083	6/1/2023	test_fe_2023_06_01	Pop-up Pantry Foodlink	Assigned Tonya Dickerson	Referral Expired	test_fe_2023_06_01	Add a label
1037	5/22/2023	Camp Liz	Pop-up Pantry Foodlink	Assigned Tonya Dickerson	Closed - Resolved	Tony D Foodlink	Add a label
927	1/30/2023	Tobi Tester	Kids Cafe and Summer Meals Foodlink	Assigned Tobi Tester	Closed - Canceled by Tobi Tester	Tobi Tester	Add a label
908	1/17/2023	Camp Liz	Foodlink Foodlink	Assigned Tonya Dickerson	Closed - Canceled by Camp Liz	Tony D Foodlink	Add a label

View of the Referral Dashboard (in testing, not live data) which is only available to Connected Providers.

- Secure messaging to clients and providers and a dashboard to send and monitor “closed loop” referrals on behalf of clients
- Built-in workflow, messaging capability, and a dashboard to receive and work “closed loop” referrals sent from other connected providers or directly from clients

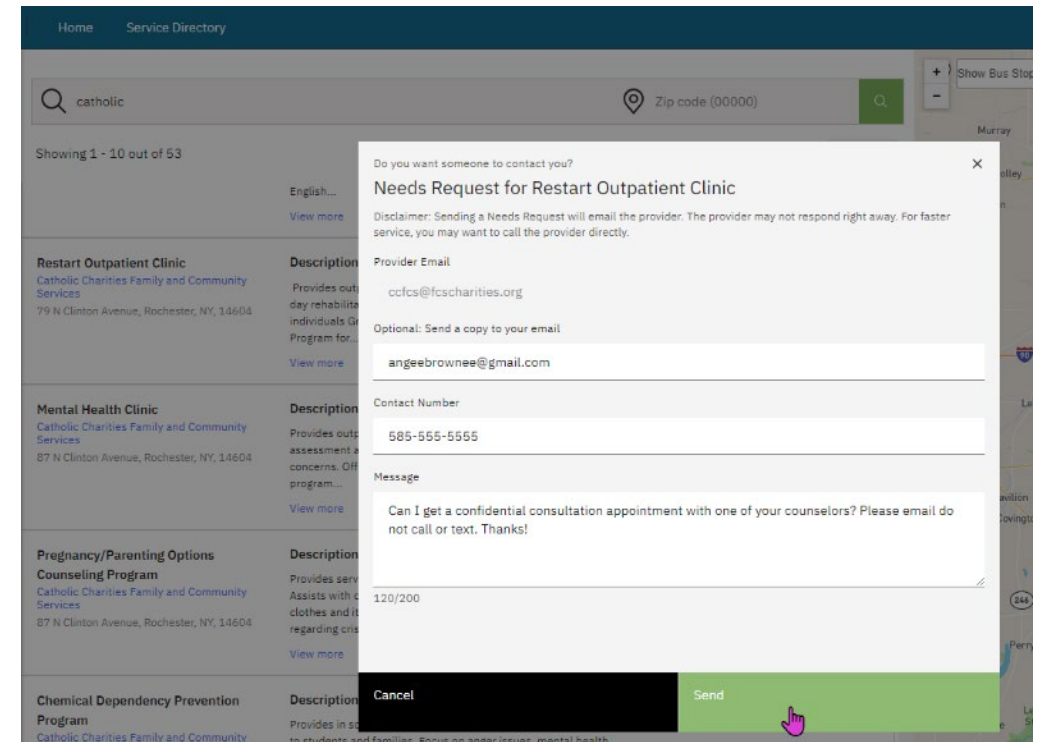
Service Requests



- There are different types of service requests.
- Participating in the network enables sending and receiving closed-loop referrals
- Knowing my client’s need was met and seeing their feedback about the experience helps me serve them better.

Any Community Member can use MyWayfinder

- Anyone can use the Service Directory without sharing personal information.
- Guest users can complete a check-in to receive recommendations.
- They can also send Needs Request emails to providers in the directory to initiate contact.



The view when an anonymous community user sends a Needs Request email from MyWayfinder.

Connected Community Members can do more

- People ages 13 and up can create accounts.
- Creating an account requires birth date, email, and password.
- Optional profile details can be added to help service providers know more enabling them to give their best support.

My Well-being

1 Not Okay 2 Okay 3 Good 4 Great 5 Excellent

When you last completed the MyWayfinder Check-in screening, you told us how you feel you are doing in different areas of your life. Sometimes it can help to organize what's most important to you right now, so that you and your Care Team can be on the same page. Click on a card and drag it into position to show what is your highest priority and what is your lowest priority.

Priority	Domain	Open Referrals	Check-in	Estimated
1	Dependent Care	No Related Resources	Good	No Data
2	Education	No Related Resources	Great	No Data
3	Employment	No Related Resources	Good	No Data
4	Financial	No Related Resources	Okay	No Data
5	Food	No Related Resources	Good	No Data
6	Health	No Related Resources	Good	No Data
7	Housing	No Related Resources	Good	No Data
8	Income	No Related Resources	Okay	No Data
9	Safety	No Related Resources	Great	No Data
10	Social Connections	No Related Resources	Great	No Data
11	Transportation	No Related Resources	Great	No Data

The My Well-being dashboard in MyWayfinder can be shared with all Care Team members.

Connected Community Members can do more

- Request services directly from the agencies they want to work with
- Add and remove service providers from their Care Team
- Securely message and receive timely updates
- Keep a record of providers they have worked with over time and what supports have been provided
- Give feedback about the service they received



For More Info About 2-1-1 Directory

WHAT DO YOU NEED HELP WITH?

Click below for your preferred method to connect and find resources



[Search](#)



[Call 211 or
1-877-356-9211](#)



[Text 898211](#)



[Chat 8AM-11PM](#)



[Agencies:
Update your
listing](#)

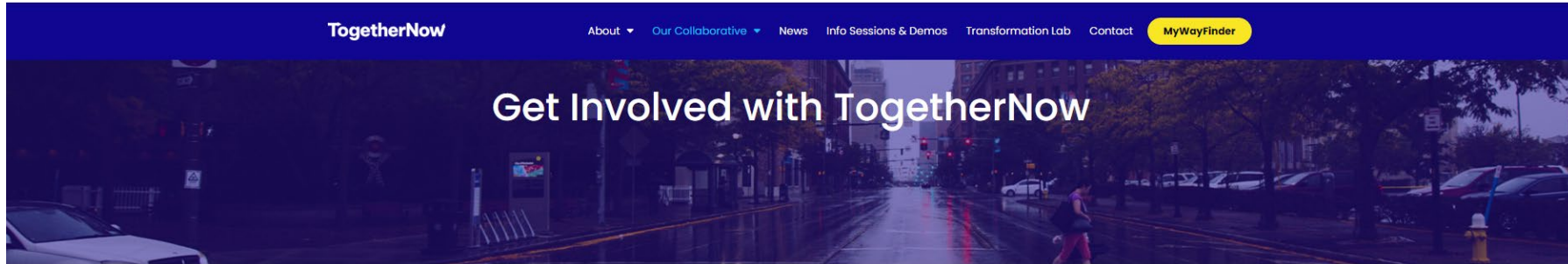
More information is
available on our
website:
211lifeline.org



2-1-1

TogetherNow

For More Info About TogetherNow



More information is available on our website: togethernowny.org



Building a **Stronger, Healthier** Rochester, NY

If you are currently working for an organization that is interested in learning more about TogetherNow and MyWayFinder, please fill in the form below.

We are in the process of growing our network and working to educate organizations and build out our future cohorts. We are looking forward to chatting with you further.

[New Member Interest Form](#)

Learn More

[Contact Us](#)

[Info Sessions & Demos](#)

2.1.1

TogetherNow

Break Out Rooms

Room 1

With Angee

- I want more information about joining TogetherNow's Connected Provider network.

Room 2

With Jay

- I want more information about the Wayne County Community Schools rollout.

Suggested Break Out Rooms

Choose Your Room	Room 1 with Angee	Room 2 with Jay
<ul style="list-style-type: none"> • Child Care Council, Inc. • Common Ground Health • Evalumetrics Research • Finger Lakes Community Schools • Finger Lakes Workforce Investment Board • Finger Lakes WORKS • Monroe One Educational Services • Person Centered Services • Real Life Counseling • Salvation Army • Scarlet Thread Ministries • Wayne County Board of Supervisors • Wayne County Rural Health Network • Youth Advocate Program 	<ul style="list-style-type: none"> • Arc Wayne • Cornell Cooperative Extension • Council on Alcoholism & Addictions of the Finger Lakes • Delphi Rise • Family Promise of Wayne County • Fidelis Care • Finger Lakes Community College • Finger Lakes Community Health • Finger Lakes Problem Gambling Resource Center • FLACRA • Gananda Schools • Literacy Volunteers of Wayne County • Newark-Wayne Hospital • OWWL Library System • Survivor Advocacy Center of the Finger Lakes • Wayne Action for Racial Equality • Wayne Behavioral Health Network • Wayne County Department of Aging & Youth • Wayne County Department of Social Services • Wayne County Pre-Trial Services • Wayne County Public Health • Wayne-Finger Lakes BOCES • Wayne MOST 	<ul style="list-style-type: none"> • Catholic Charities of the Finger Lakes • Clyde-Savannah CSD • Family Counseling Services of the Finger Lakes • Finger Lakes Community Action • Lyons CSD • Marion CSD • Newark CSD • North Rose-Wolcott CSD • Palmyra-Macedon CSD • Red Creek CSD • Sodus CSD • United Way of Greater Rochester & the Finger Lakes • Wayne CSD • Williamson CSD • Wayne County Partnership
<p style="text-align: center;">Request: Please have someone from your organization contact 211 regarding your service listing, as it is either not in the directory or needs updating.</p>		